

Appendix 1: Information Governance Action Plan

Action	Implication - Description	Status	Target Impl. Date	Revised Target Impl. Date	No of Date Revisions	Agreed Action	Update	Action Owner	Supported By
Data Protection Impact Assessment (DPIA)	New projects, procurements and process may impact on personal data - an effective DPIA process needs to be implemented as standard	Not Yet Due	30-Nov-2022			DPIA to be drafted and implemented. Any person who is responsible for introducing new or revised service or changes to a system, process or information asset is responsible for ensuring the completion of a DPIA.	03/10/22 Initial draft being reviewed by internal team.	HoPA	CMG G&RO
Information Sharing Agreement (ISA)	Current arrangements are for individual contract wording to capture data sharing. A consistent approach is required in the form of SYPA Information Sharing Agreement	Not Yet Due	30-Nov-2022			ISA to be drafted and implemented. Will be used for all new contracts moving forward and built into Procurement gateway approval process	03/10/22 Initial draft being reviewed by internal team.	HoPA	CMG G&RO
Data Breach Process	Breach process review to take place - looking to enhance current systems rather than rewrite	Not Yet Due	31-Dec-2022			Governance Team to be set up with Data Breach e-mail Alert from SharePoint Breach System. General Information Governance inbox to be set up for Governance Team for above alerts and any other Information Management queries		HoPA	CMG G&RO
Data Protection Policy	Current policy potential updates required	Not Yet Due	31-Dec-2022			Full review and update of Data Protection Policy		HoPA	CMG G&RO
Freedom of Information Process (FOI)	Systems in place - ensure policy references are up to date	Not Yet Due	31-Jan-2022			Review of inbox process along with any policy and procedural references		HoPA	CMG G&RO
Data Subject Access Request (DSAR)	Ensure systems and operating procedures in place to ensure timely response	Not Yet Due	31-Jan-2022			Review of notification process, draft operating procedures, review any policy references		HoPA	CMG G&RO
Retention Policy	Requires review and update - particular focus on retention of medical information.	Not Yet Due	31-Mar-2022			Initial review to be in place by end of March, however this will be a bigger piece of work linking into Asset Registers		HoPA	CMG G&RO
Asset Register	Registers currently in place but require review with a view to avoiding duplication of data in multiple teams	Not Yet Due	end of year			Large piece of work starting March next year - linking to potential use of new systems/software		HoPA	CMG G&RO
Data Protection Training	Training material , including cyber security ,to be reviewed in good time for refresher training	Not Yet Due	30-Apr-2022			Look at potential new sources of training (may link to new systems)		HoPA	CMG G&RO

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Privacy Notices	Ensure that all relevant stakeholders are covered	Not Yet Due	31-Dec-2022			Review and update or draft where necessary - Scheme members (inc children), Staff, Authority and Board Members.		HoPA	CSM, CO
Policy Review	To ensure all policies and associated operating procedures are up to date	Not Yet Due	30-Jun-2022			Overarching policy tracker to be in place (will include all information management policies). Potential link to new risk. Projects system - will ID policy owner, review dates, if statutory, requires website upload etc.		Governance Team	CMG G&RO CO
General raising awareness	Promoting good practice and awareness of procedures to avoid breaches	Not Yet Due	31-Jan-2022			Develop ideas such as screensavers etc. to give simple messages and raise awareness - How to report etc. Work with Comms Officer and ICT team on this		HoPA	CMG G&RO

Development and Approval Process

1. Responsible person/team prepares draft
2. Review by internal colleagues as appropriate
3. Initial sign off by HoPA
4. Internal Audit review
5. SMT sign off
6. Work with Comms Officer to share with staff, publish on website/SharePoint etc.
7. Review at appropriate timescale

Key:

HoPA: Head of Pensions Administration
 CMG: Corporate Manager - Governance
 G&RO: Governance & Risk Officer
 CSM: Customer Services Manager
 CO: Communications Officer